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## Determinants of Employees Affective Response to the Use of Information Technology in Monitoring Performance (Classic Reprint) (Paperback)

By John Chalykoff

Forgotten Books, United States, 2015. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.Excerpt from Determinants of Employees Affective Response to the Use of Information Technology in Monitoring Performance Computer-aided monitoring of employees in large-volume office operations has become the subject of intense debate. The critics, on the one hand, view it as rife with abuse-- denigrating to employees and an invasion of privacy (Nussbaum and duRivage, 1986; Shaiken, 1987; 9 to 5, 1986). Proponents, on the other, view its use as essential to conducting business and largely beneficial to employees in terms of its capability to instruct them in their work (Westin, et.al. 1985; Manoocheheri, 1985). Other than anecdotal evidence and a handful of case studies, there are few data to support either claim. Currently, as many as 28 million Americans use computer terminals in their jobs. Although no precise data are available, it is estimated that one third of the terminals are computer monitored (Hickey, 1987). Moreover, the number of terminals in use is expected to increase substantially by 1990. Given this prediction, the impact of computer monitoring on the workplace deserves considerable attention. While the debate over monitoring...



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